

IKM for Certification

Use certification to guarantee the standards of your process, people and overall customer experience

IKM's Knowledge Measurement solutions allow organizations to recruit superior candidates and evaluate the impact of training and education programs through software-based assessments.

IKM Certification is a suite of assessments to provide a powerful, comprehensive and flexible means of administering certification initiatives across the organization.

5 Key Reasons for Certification

1. Assurance: Certification offers a level of assurance that an individual or an organization has met or exceeded rigorous recognized standards.
2. Respect: Employers welcome and respect certification as it gives a recognized comparable measurement of achievement.
3. Verification: Certification offers a way to verify credentials against published criteria.
4. Recognition: Certification is important for internal professional recognition, external verification and accountability.
5. Consistency: Certification ensures corporate procedures and processes are maintained and that an individual or organization complies with recognized standards.

- Increase employee competence
- Improve employee productivity
- Improve hiring and selection process
- Reduce employee attrition
- Increase customer credibility

IKM Certification Solutions

IKM offers standard and customized certification programs featuring a unique methodology platform to optimize your initiatives. Used by leading organizations to assess and certify skill levels, IKM Certification can be applied to the individual, department, or across the entire organization.

IKM Enterprise Certification: Customize certification programs to maintain organizational standards, procedures and processes. EG: Security and Compliance

IKM Progressive Certification: Ensures certification programs evolve with current and future organizational requirements.

- Skills: customer service processes, bank loan processing
- Products: product knowledge, software usage
- Roles: call center representative, team leader

IKM Certification Methodology

Using powerful algorithms, weighting and scoring, IKM's adaptive methodology platform and additional features ensure assessment and certification initiatives include:

- Most accurate detail on knowledge levels at sub-topic levels
- Quick identification of knowledge levels without jeopardizing results
- Result integrity as guessing and dishonesty are reduced
- Easy customization and development of programs
- Comprehensive reporting and analysis
- Verification of individual
 - Quick re-assess to verify certification achieved
 - Use of IKM Authorized Assessment / Certification Centers



Benefits of Certification

For the organization

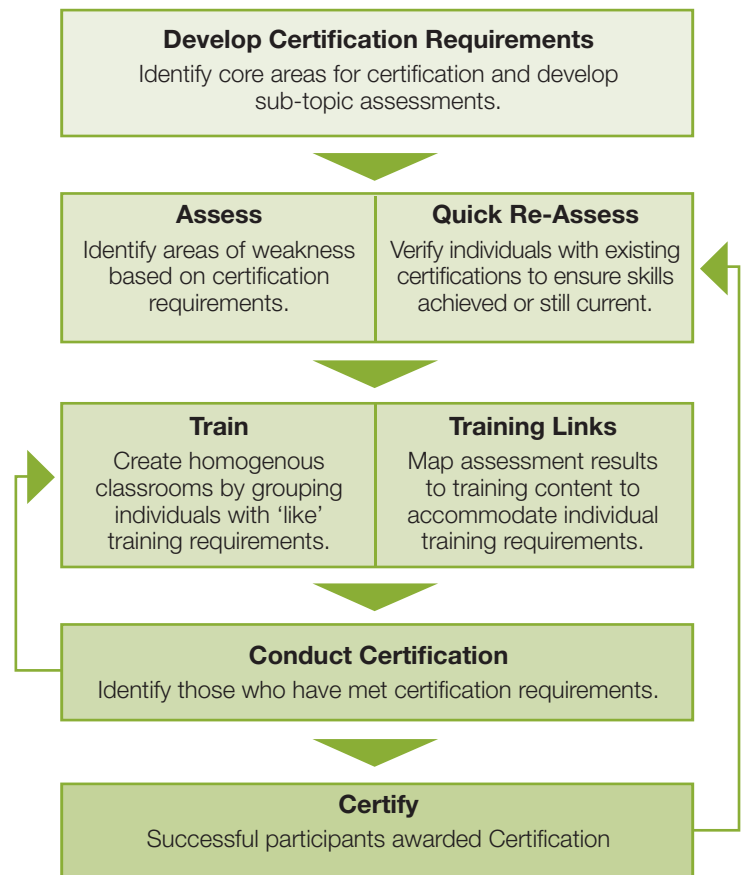
- Increase employee competence and productivity
- Simplify hiring and selection process
- Quick return on training and hiring investment
- Improve morale and employee confidence
- Increase client confidence
- Reduce staff attrition
- Increase bottom line

For the individual

- Acknowledgement of expertise
- Increased competence and productivity
- Proven capability
- Increased credibility
- Increased employment opportunities
- Greater earning capabilities
- Career advancement

- Tap into unique adaptive assessment technology
- Tailor to your organizational requirements
- Link your certification process to training content
- Available in multiple languages

IKM Certification Process



Using IKM's recommended Certification process will:

- Create a user-friendly certification environment
- Ensure employees are 'certification ready'
- Eliminate wasted training and certification time
- Link training paths to certification requirements
- Provide consistent certification process across the enterprise
- Optimize certification process